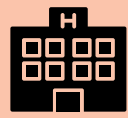




STANDARD OPERATING PROCEDURES (SOP). **TOURISM, ARTS & CULTURE AND** **NATIONAL PARK**

TOURISM



Hotel



Tour Operator Companies



Tour Guides & Tour Buses



Tourism Training Institute



Homestay



Adventure & Extreme Tourism

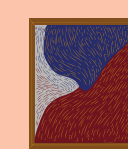


Scuba Diving & Snorkeling



Theme Park (Dry Park)

ARTS & CULTURE



Culture Premises & Public Facilities



Creative Industry



Dance / Music / Theatre / Photo Studio

NATIONAL PARK



**Ecotourism Activities in Totally
Protected Areas (TPAs)**

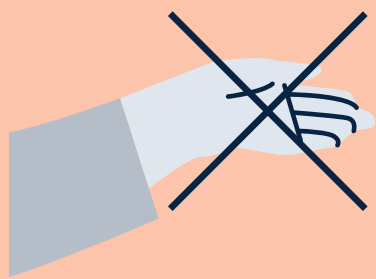
The details of the said SOPs can be downloaded through
the Ministry's website at:
www.mtac.sarawak.gov.my





STANDARD OPERATING PROCEDURES (SOP)

General Hygiene



Stop hand shakes and use **non-contact greeting methods**



Clean hands at the door and schedule **regular hand washing** reminders

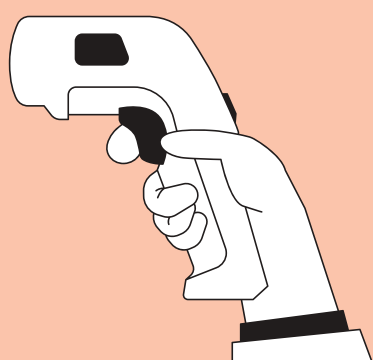


To carry and use alcohol-based **hand sanitizer** if there is no washing facilities.



Disinfect surfaces like doors, seats, and windows regularly

Health Check



Scanned **body temperature** before joining a trip



To not join a tour if displaying any **COVID-19 symptoms** & temperature above **38 degree celcius**



To practice **coughing & sneezing etiquette**



Wear a suitable **face mask**

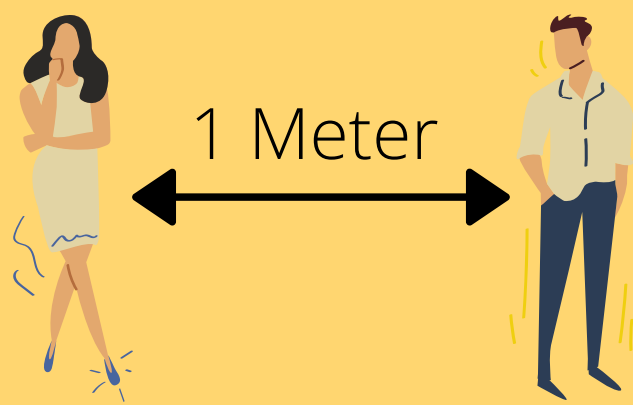


STANDARD OPERATING PROCEDURES (SOP)

Tourism - Hotel

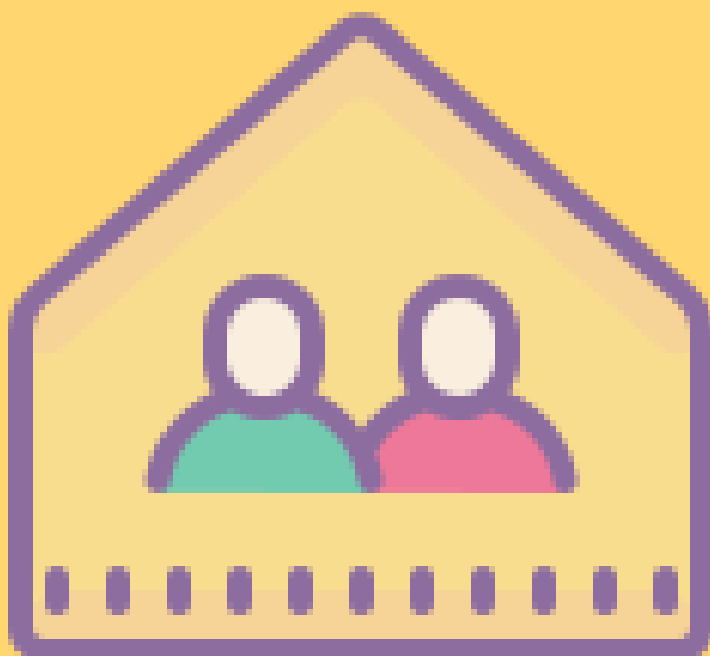


COVID Trace



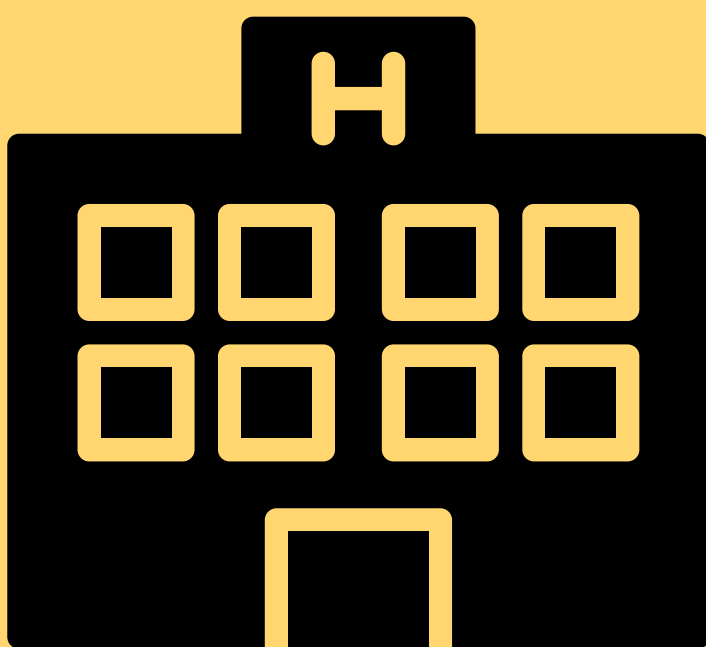
Staff/Guest/Contractors

- To download **MySejahtera** & **COVIDTrace Sarawak** apps.
- To scan and record **body temperature**.
- To provide **hand sanitizer & hand washing facilities with liquid soap** in public areas.
- To encourage the use of an **appropriate face mask**.
- To practice **social distancing at least 1 meter** at public areas like lift & front desk.
- To comply with the **regulations & guidelines** given by the Public Health Authorities.



Guests

- Guests **must remain** in their respective rooms during the stay.
- **To not gather/assemble** anywhere within the hotel during their stay.
- Guests are encourage to use **phone call** if they need any help or inquiry from hotel staff to minimize physical contact.
- Guests displaying COVID-19 symptoms should **immediately notify** the hotel staff.



Hotel

- To prepare & display the **"do's" & "don'ts" guidelines** to prevent the spread of COVID-19 in public areas.
- To limit only **one entrance/exit door** to control guest's movement.
- Cleaning of **housekeeping & general waste** should be done as usual.
- **Cleaning & disinfecting** public facilities like public toilet should be done three times a day.



STANDARD OPERATING PROCEDURES (SOP)

Tourism - Hotel



Staff

- Staff that unwell are **not allowed** to come in for work. As for staff that is unwell while working, the management are require **to send sick staff to the hospital** for further examination.
- The **disposal of used face mask** should be dispose appropriately in a closed bin.



Gymnasium

- To **limit the number of guests using one machine** at a time & **must be disinfect** each time a guest is using it.
- Guests are **not allowed** to gather at rest/common area.
- To scan guest's **body temperature** at the entrance.
- **Hand sanitizer** should be place strategically within the compound.
- Children, elders and individual with a chronic disease are **not allowed** to enter.
- The operation of gymnasium are to follow the SOP from Ministry of Youth and Sports Sarawak.



Meeting Room/Conference Hall

- To **limit the capacity of a hall** up to 50% from its original capacity.
- The table/seat should be place **2 meters apart** with markings.
- Attendees should practice **social distancing of 1 meter** while on the move or standing.
- To scan attendee's **body temperature** at the entrance.
- To keep **record of attendee's details** for at least 6 months.
- To prepare **hand sanitizer** at strategic places in the room/hall.



STANDARD OPERATING PROCEDURES (SOP)

Tourism - Hotel



Restaurant/Cafeteria

- To operate only for **dine in service/take-away**.
- Buffet meal are **not allowed**.
- Are allowed to received **a group of guests** with a strict practice of social distancing.
- **Number of guests/customers**: half of the premise's capacity.
- To strictly follow the SOP from local ministry and local authorities.



Surau

- To limit the use of Surau for **non-hotel guests only** between 1 pm to 5 pm. **Only one person allowed** to enter at a time.
- Hotel guests are encouraged to **pray in their own room**.
- To **keep record of usage** for at least 6 months.
- **Guidelines** on the use of surau facilities must be display at the entrance/in the room in line with Majlis Islam Sarawak's SOP and Guidelines.
- To **disinfect common areas** in the room/main entrance before opening.



Promotion & Marketing

- Hotel can do promotion & marketing with **new package offers with flexible time** for potential customers like buffet coupon.



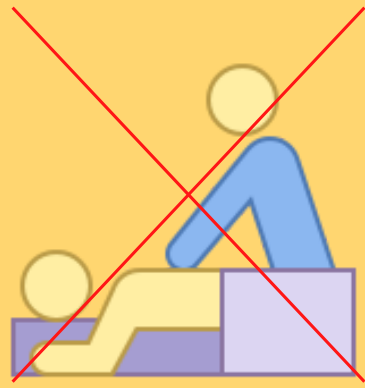
Staff Cafeteria

- Only allowed to operate for **meal preparing** and should be **readily packed**.
- Food handlers are to wear **face mask & gloves** while practicing **social distancing** when preparing food.



STANDARD OPERATING PROCEDURES (SOP)

Tourism - Hotel



Prohibited Activities/Facilities

- Jacuzzi/spa, sauna or leisure facilities, entertainment centre
- Swimming pool
- Lounge, karaoke, pub, bar, buffet restaurants



Swimming Pool

- Only **private pool** provided in the room are allowed to be used by the guest.
- Hotel to **disinfect & clean** the pool every time the guests have check out from the room.
- To strictly follow the SOP from Ministry of Youth and Sports Sarawak.

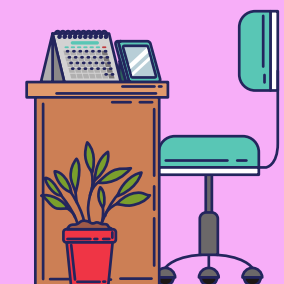


STANDARD OPERATING PROCEDURES (SOP)

Tourism - Tour Operator Companies



2 Meters



COVID Trace

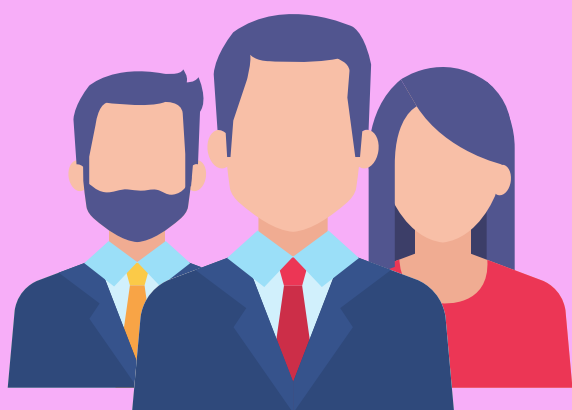
General

- To download **MySejahtera & COVIDTrace Sarawak** apps.
- Staff and guests are required to wear **face mask** when interacting.
- To prepare **hand sanitizer/ hand washing facilities** with liquid soap.
- Seating/table should be place **2 meters apart** with markings.
- The distance between a guest with another guest should be **1 meter apart**.
- To **disinfect** three times or more in a day on common areas.



Body Temperature

- To **record the contact details** of staff, guests and suppliers before entering.
- To scan guest & staff **body temperature** before entering.
- If the temperature is **over 37.5 C & displaying COVID-19 symptoms**, they are not allow to enter the premise.



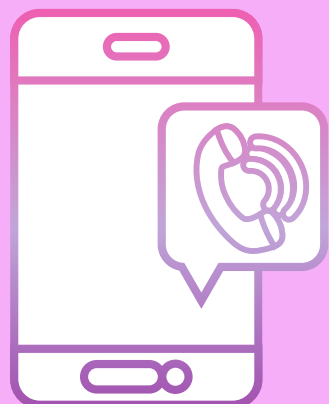
Staff

- **Foreign worker** - To make sure they adhere to government's instructions for COVID-19 test if needed from time to time.
- Management to provide **face mask and hand sanitizer** to all staff.
- To **keep record of suppliers/vendors/ contractors** coming in for at least 6 months.
- Only allowed **healthy staff** to come in for work.
- Any staff is sick while working, the management should **arrange a transfer to the hospital** for further examination.



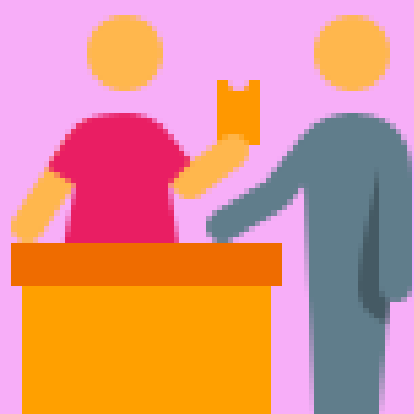
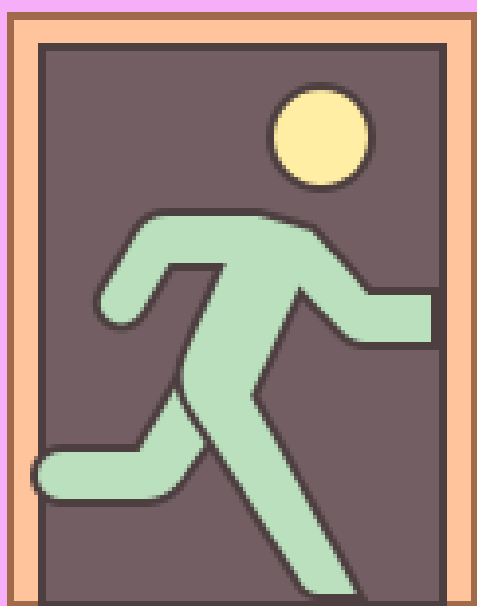
STANDARD OPERATING PROCEDURES (SOP)

Tourism - Tour Operator Companies



Guests/Visitors

- To make **prior appointment** with the person-in-charge to avoid overcrowd in the premise.



Office

- To **dispose face mask** properly in a closed bin for disposal.
- To **clean & disinfect** premise three times a day at common areas & surfaces.
- To limit/control **the number of guests** in common areas & service counter.
- To not allow guests to **gather** at one area.
- To limit to only **one entrance/exit** to control the guest's movement.



Tour Packages

- Operator can **sell and receive booking for domestic tour package** as approved by the government.
- Any packages that include **prohibited activities** can be forward to a later date. The booking can only be done after the government allowed such activities.
- Any dealings with customers should abide to **Act 482 & other relevant regulations**.



Tour Promotion

- Operator can do tour promotion and is encourage to do **online marketing** to minimize physical contact.
- No **promotional exhibition or tour expo** allowed until authorized by the government.



STANDARD OPERATING PROCEDURES (SOP)

Tourism - Tour Guides & Tour Buses

Including

- City Tour
- Eco-trail Tour
- In-house Tour



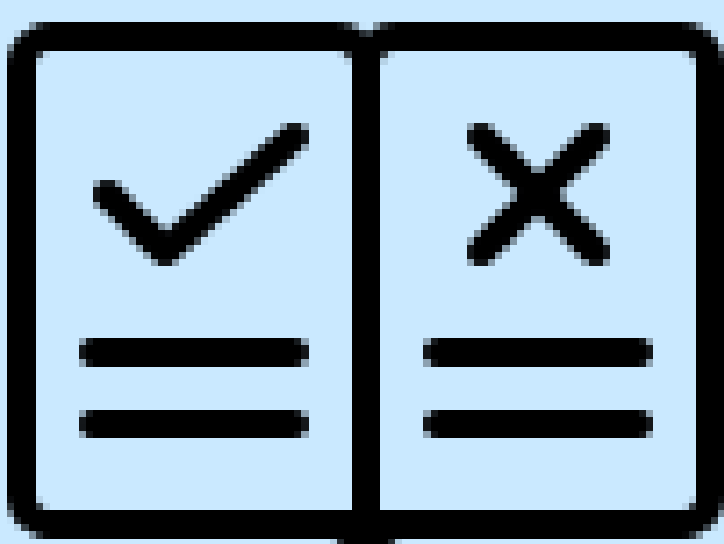
Tour Operator & Travel Agency

- To make sure tour guide & bus driver to wear **face mask** throughout the tour.
- To make sure tour guide & bus driver to undergo **symptoms screening** before working. If symptoms exist, they are not permitted to work & must immediately refer to the nearby clinics/hospitals.
- To ensure tour guide & bus driver to frequently give reminder using voice recorder in the bus on **social distancing & COVID-19 preventive measures**.
- To **keep record details** of tour guide, bus driver & tour group for at least 6 months.
- If a participant's body temperature increases after the tour, **immediately refer to the nearest clinic/hospital**.



Tour Group

- To wear **face mask** all the time.
- To screen for **body temperature** before boarding the bus.
- To encourage **contactless payment** when purchasing stuff.
- To notify the tour guide/bus driver **if feeling unwell** while on tour.
- To encourage participants to bring their own **hand sanitizer**.
- **Age limit:** 13 - 60 years old. Any age (**High Risk Candidate**) is not in the age limit is **not allowed** to join the tour.



Tour Guide

- To coordinate & to make sure participants adhere to the **rules and regulations on COVID-19 preventive measures** throughout the tour.



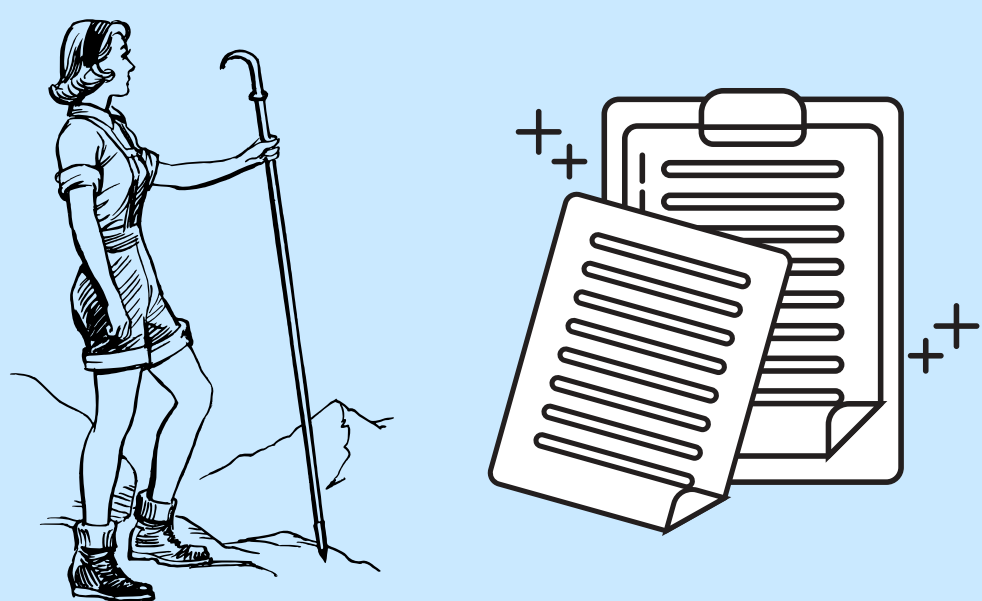
STANDARD OPERATING PROCEDURES (SOP)

Tourism - Tour Guides & Tour Buses



Tour Bus

- **Capacity of a bus** is based on the number of seats
- Bus driver is responsible in **cleaning the door hand rails** every time tour group getting off and board the bus.
- Tour operator/travel agency should **clean & disinfect** the bus after a tour is completed.
- **Hand sanitizer** should be place at the bus entrance & to be used by the tour group when getting off and when boarding the bus.
- To display the **"do's" & "don'ts" guidelines** on COVID-19 preventive measures in the bus.

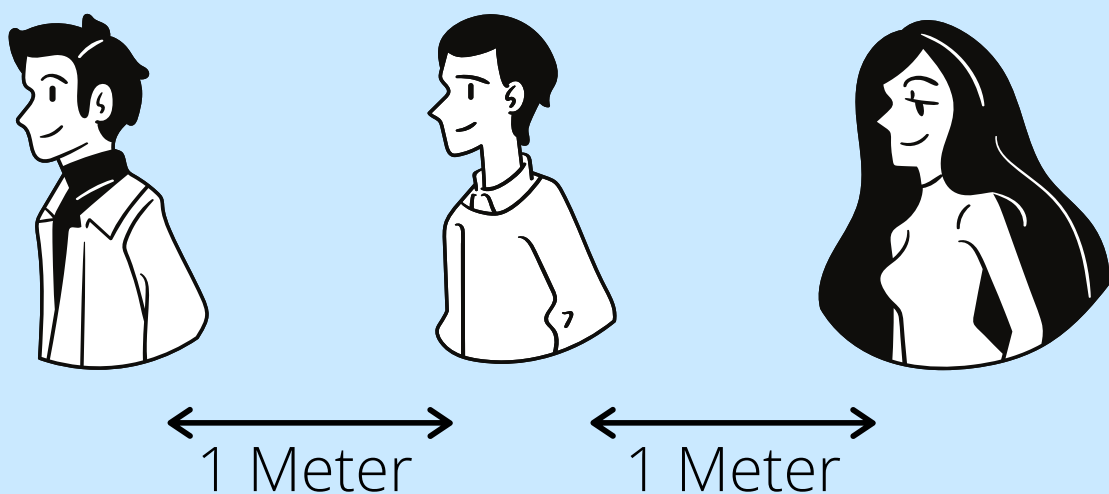


Eco-trail & In-house Tour

- **Guiding activities** in accordance to the number of participants & tour guide with proper social distancing can be implemented effectively.
- Any equipment used during the tour should be **clean or dispose** after an activity.
- Tour guide & tour group should abide to the **regulations/SOP** set by the destination management or government agency when visiting.
- Participants are advisable to bring their own **packed food** throughout eco-trail activities.

Tour Activities

- Tour guide is to make sure participants abide to the **tour activities** set by the Tourism Product Agency while touring.
- **Translation of tourism products** information can be done in the bus. Only **touring activity and picture taking** will be done at the tourism product location.
- Tour guide & tour group must follow **social distancing of 1 meter** throughout the touring activity.





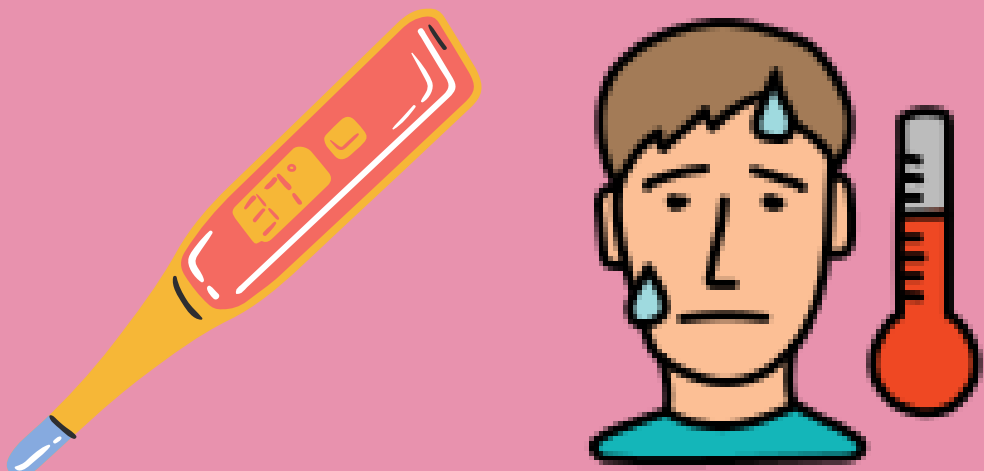
STANDARD OPERATING PROCEDURES (SOP)

Tourism - Tourism Training Institute



General

- To practice **social distancing of 1 meter** when inside the premise (counters/training room).
- The use of **face mask** is compulsory.
- To use **hand sanitizer or hand washing facilities** with liquid soap provided by the management.
- To scan and record staffs/course participants **body temperature**.
- To screen for **symptoms** on each individual before entering the premise.



Health Check

- To scan and record staffs/course participants **body temperature**.
- To screen for **symptoms** on each individual before entering the premise.



Training Institute

- To regularly **clean & disinfect** room & other common areas after usage.
- To prepare and display the **"do's" and "don'ts" guidelines** on COVID-19 preventive measures in the premise.



STANDARD OPERATING PROCEDURES (SOP)

Tourism - Program Pengalaman Homestay Malaysia



General

- To practice **social distancing of 1 meter & 2 meter** for table/chair arrangement in *surau*/hall.
- To scan & record guest/staff **body temperature**.
- To screen for **symptoms** of each guest/staff.
- Staffs & guests are encourage to use **face mask** within the compound.
- Staffs/guests with temperature above 37.5 C are not allowed to enter the premise.

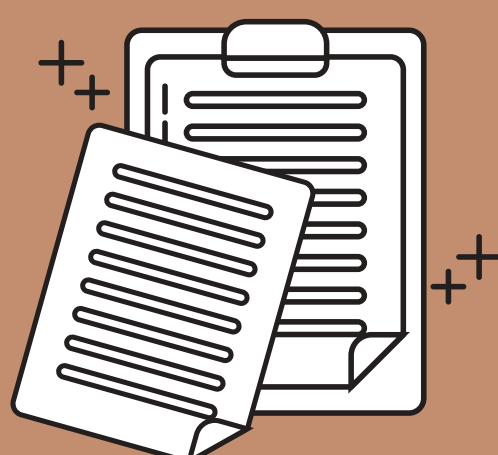
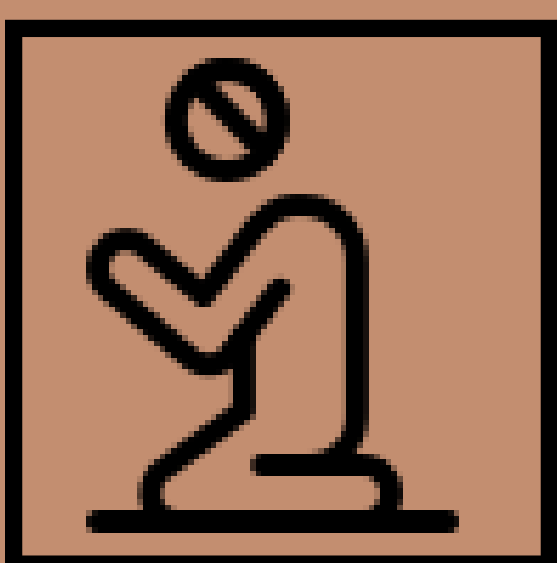


Homestay/Kampungstay

- To prepare and display the **"do's" and "don'ts" guidelines** on COVID-19 preventive measures in the premise.
- **Cleaning & disinfecting** should be done frequently at the common areas like *surau*, dining hall & toilet.

Prohibited Activities

- Any activities that involved mass gathering & physical touch.
- Any sports & recreational activities in swimming pool.
- Buffet style restaurant / cafe / kitchen.



Health Report

- Operator need to notify the nearest public health authorities if the **absentee of workers** due to fever or with symptoms is more than 50% of total workforce.
- Staffs/guests with temperature **more than 37.5 C and with symptoms** should be immediately refer to the nearest clinic/hospital.

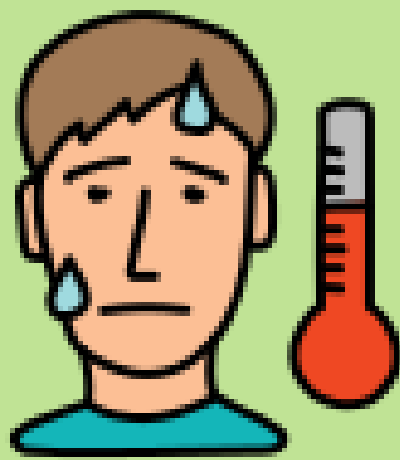
Program Etiquette

- **Surau facilities** - Only two people can enter at a time.
- Food should be **readily packed**. No buffet is allowed.
- **Information on COVID-19** will be inform before and after the program.



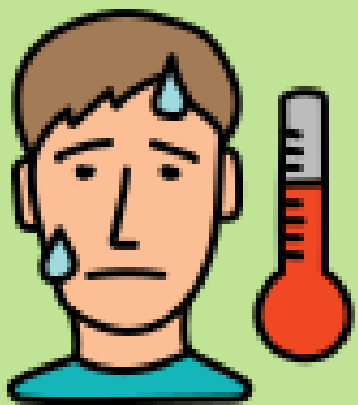
STANDARD OPERATING PROCEDURES (SOP)

Tourism - Adventure & Extreme Tourism



Health Screening

- To prepare **body temperature scanner/ thermal scanner**.
- To screen for **COVID-19 symptoms** everyday.
- To scan **body temperature** of staffs/participants before the start of briefing.
- Individuals with temperature more than 37.5 C and displaying symptoms are not allowed to join & to refer to the nearest clinic/hospital immediately.



Health Report

- Management need to notify the nearest public health authorities if the **absentee of workers** due to fever or with symptoms is more than 50% of total workforce.
- Staffs/participants with temperature **more than 37.5 C and with symptoms** are not allowed to enter the premise & should be immediately refer to the nearest clinic/hospital.



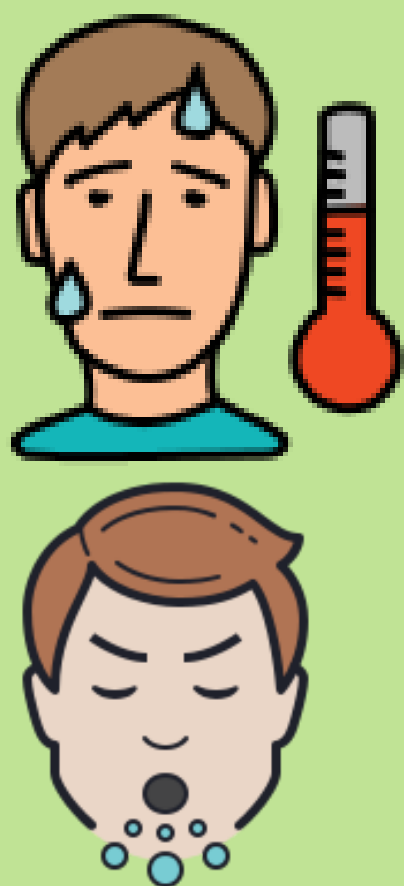
Limitation of Participants

- To limit the **number of participants** (maximum 50% of its capacity per session) subject to the suitability of the place for social distancing, boat usage & regulatory capabilities.
- **Couple activities** like sky diving & paragliding are not allowed.
- **Compliance and monitoring** by on-duty staff.



STANDARD OPERATING PROCEDURES (SOP)

Tourism - Scuba Diving & Snorkeling



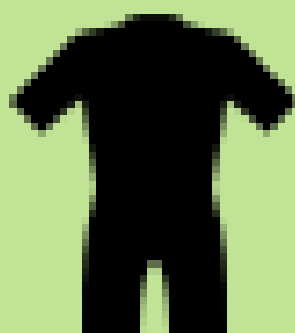
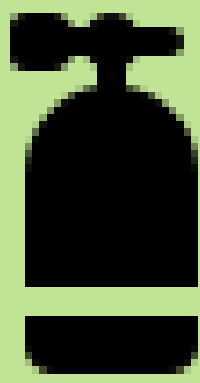
Health Screening

- To prepare **body temperature scanner/ thermal scanner**.
- To screen for **COVID-19 symptoms** everyday.
- To scan **body temperature** of staffs/participants before the start of briefing.
- Individuals with temperature more than 37.5 C and displaying symptoms are not allowed to join & to refer to the nearest clinic/hospital immediately.



Health Report

- Management need to notify the nearest public health authorities if the **absentee of workers** due to fever or with symptoms is more than 50% of total workforce.
- Staffs/participants with temperature **more than 37.5 C and with symptoms** are not allowed to enter the premise & should be immediately refer to the nearest clinic/hospital.



Diving Equipment

- It is advisable **not to share** diving equipment through renting.
- If on rental, diving equipment & clothing need to be **clean by using soap** after every use.



Passengers on the Boat

- The **number of passengers** in a boat is based on the capacity with consideration of social distancing.



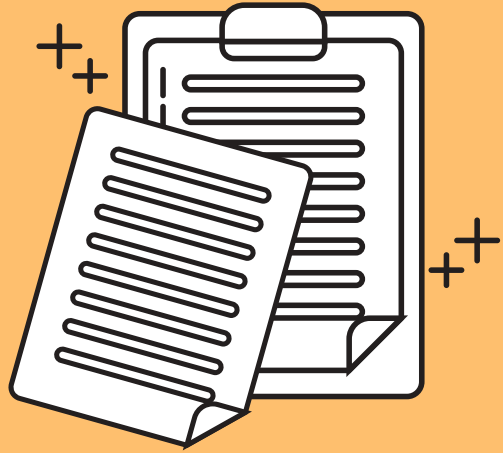
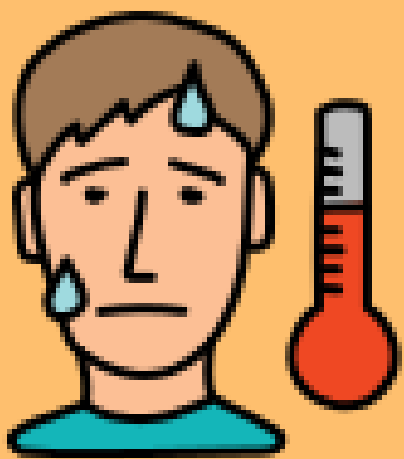
STANDARD OPERATING PROCEDURES (SOP)

Tourism - Theme Park (Dry Park)



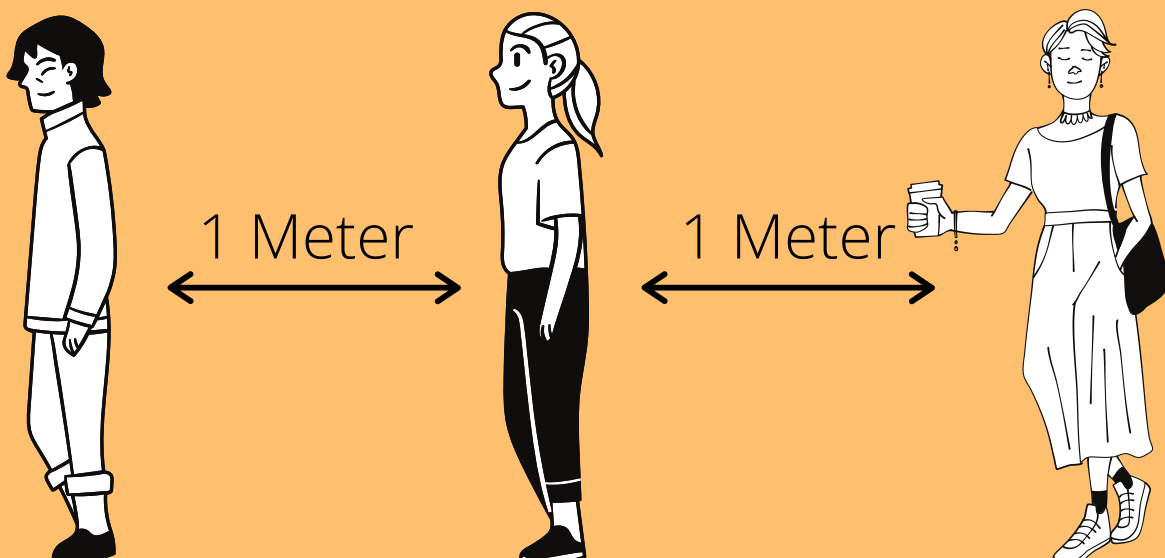
General

- To scan & record visitor/staff **body temperature**.
- To screen for **symptoms** of each visitor/staff.
- Staffs & visitors are encourage to use **face mask** within the compound.
- Staffs/guests with temperature above 37.5 C are not allowed to enter the premise.
- Staffs & guests need to **wash their hand** before proceeding to the service counter & at the entrance.
- To provide **hand sanitizer & hand washing facilities** in common areas.
- Face mask should be dispose in a **closed bin**.



Health Screening

- To screen for **COVID-19 symptoms** everyday.
- To scan **body temperature** of staffs/participants before entering the premise.
- To keep **record of details** of those entering the premise.
- Individuals with temperature **more than 37.5 C and displaying symptoms** are not allowed to join & to refer to the nearest clinic/hospital immediately.
- **Foreign worker** - To ensure they adhere to government's instructions for COVID-19 test if needed from time to time.



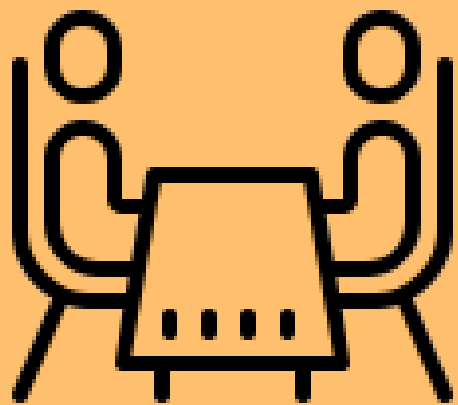
Social Distancing

- The usage of **traffic cones and floor tape marking** as a guide for visitors.
- The table/seating arrangement is set to **at least 2 meter apart**.
- To limit **the number of visitors** based on the size of the compound.



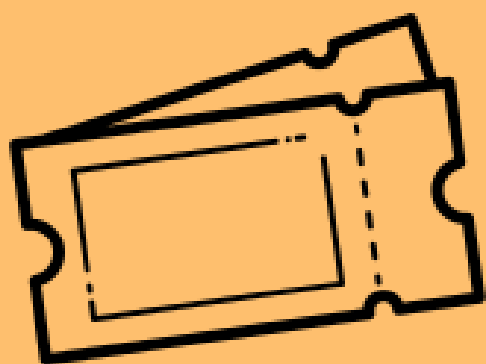
STANDARD OPERATING PROCEDURES (SOP)

Tourism - Theme Park (Dry Park)



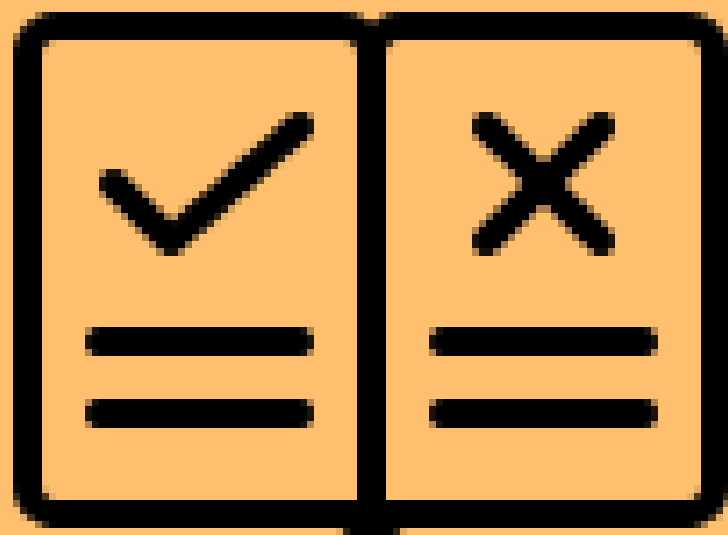
Cafeteria/Restaurant

- Cafe and restaurant are allow to operate for **dine in and take away service** while observing social distancing and limiting the number of people entering the premise.
- Buffet meal are **not allowed**.



E-ticketing & QR Code

- To encourage visitors to **buy ticket online** & to receive a **QR Code** after purchasing.
- QR Code then **scan** at the entrance to limit the contact between staffs and visitors.



Disease Prevention Control

- Management need to prepare a protocol which includes **disease control & prevention of disease spread** in accordance to Ministry of Health's SOP.
- To prepare and display the **"do's" and "don'ts" guidelines on COVID-19 preventive measures** in the premise.



STANDARD OPERATING PROCEDURES (SOP)

Arts & Culture - Culture Premises & Public Facilities

Including

- Museum
- Gallery
- Archive
- Handicraft Center
- Memorial



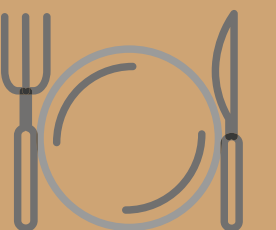
General

- To wear **face mask** all the time.
- To scan & record **body temperature**.
- To practice **social distancing** of at least 1 meter.
- To practice personal hygiene by regularly **wash hand** & use **hand sanitizer**.
- To encourage the use of **contactless payment/online check-in**.
- To adhere to the **rules & regulations** set up by the premises & public authorities.
- **For any research purpose**, visitors need to make an appointment beforehand.
- **Children below 12 years old** must be accompanied by adults.



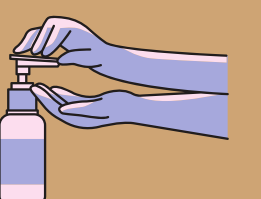
Cafeteria/Souvenir Shop

- Visitors to practice **social distancing and personal hygiene**.
- Staff are required to **wear face mask & practice personal hygiene** while handling food & serving customers.
- Food should **readily packed** for take-away.
- To **limit the number of customers** entering the premise.



Venue

- To frequently **disinfect/sanitize** venue as preventive measure.
- To provide **hand sanitizer** in public area.
- To **limit** the number of people in an area.
- A number of staff should be placed at exhibition area for **crowd control**.
- Visitors are **not allowed** to use interactive area.
- To prepare an **emergency plan** to handle suspected case of COVID-19 (preparing a list of contact number of hospitals & clinics)
- To create **awareness of COVID-19** through posters/brochures.
- To **not allowed** visitors to gather in large number in an area.



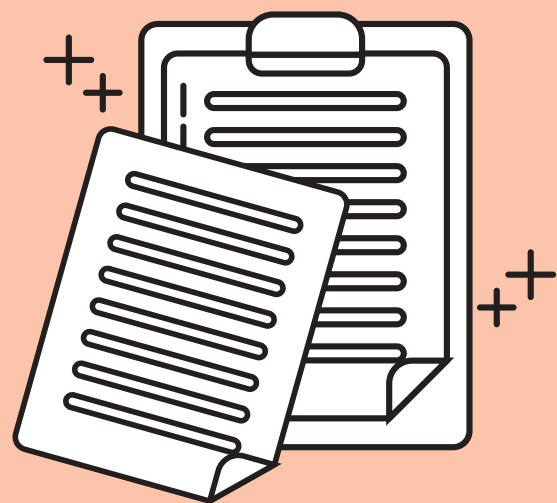
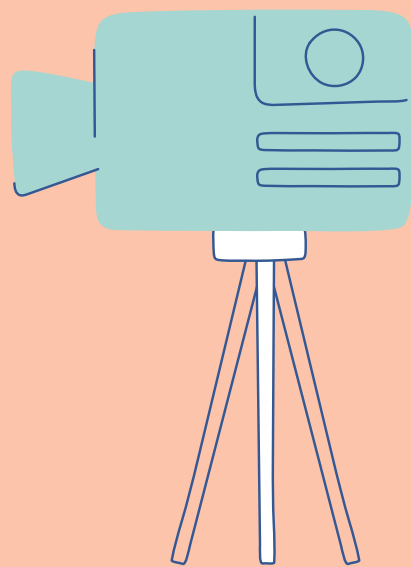


STANDARD OPERATING PROCEDURES (SOP)

Arts and Culture - Creative

Include

- Animation/Music production
- Post-production in studio
- Digital Music Development
- Music Recording in studio
- Pre-production filming
- Film production



Disease Prevention Control

- Operator need to prepare a protocol which includes **disease control & prevention of disease spread** in accordance to Ministry of Health's SOP.
- Production company need to appoint a safety supervisor to monitor the compliance of SOP at all levels of production.
- Production company must comply with the licensing rules & procedures under Perbadanan Kemajuan Filem Nasional Malaysia Act (Act 244) & filming permit from Sarawak Government.

Health Screening

- Any sick crew before the start of the filming should inform the production crew & are not allowed to involve in the filming.
- Production crews involved with the filming need to show their movement record 4 weeks before filming starts, health screening record & to download MySejahtera apps when applying for *Surat Perakuan Penggambaran (SPP)* FINAS & Sarawak Government Filming Permit.
- The company need to provide body temperature scanner or thermal scanner.
- To screen for COVID-19 symptoms everyday before filming.
- Health screening need to be done at the entrance/filming location everyday.

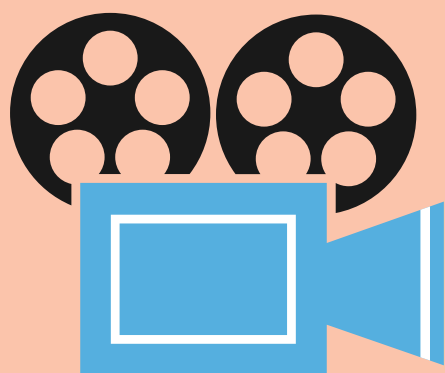


STANDARD OPERATING PROCEDURES (SOP)

Arts and Culture - Creative

Cleaning & Disinfecting

- Cleaning & disinfecting should be done three times a day at common spaces like *surau*, lift, toilet, studio & filming location.
- Premise & all tools or equipment used should be clean & disinfect before filming start.
- Company should place hand sanitizer around common areas & to provide hand washing facilities with liquid soap.

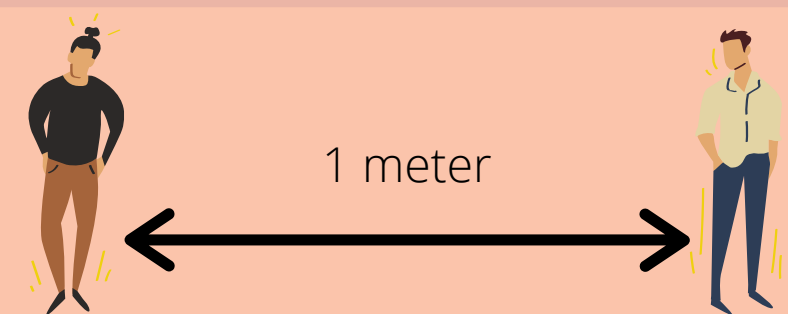


Health Report

- Sick staff/crew with temperature above 37.5 C or showing symptoms of COVID-19 need to be refer to the company's panel clinic or nearby clinic for further examination & is not allow to work.
- All staff/crew must register & download MySejahtera apps to access information on COVID-19.

Social Distancing

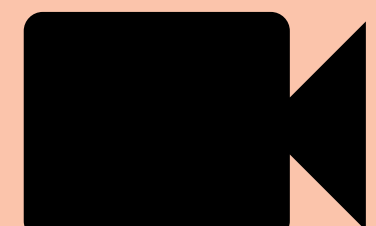
- Production company is to ensure the number of crew involved is minimized in every filming session based on the size of the location.
- To provide hand sanitizer at the filming location.
- To encourage all crews to use face mask while working.
- To ensure the compliance of social distancing of at least 1 meter with floor markings.
- Seating/table arrangement are 2 meter apart in public area like cafeteria or meeting room.
- Any scene involved a touch are not allowed.
- Public and fans are not allowed at the filming set.
- Filming schedule should be adjusted accordingly to avoid overcrowd at the location.



Pre-Production

Meeting & Discussion

- To encourage the use of video conferencing or in a group depending on the size of the location while practicing social distancing.



Audition

- Online audition or submission of video by the artist/actor.

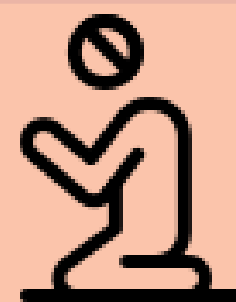
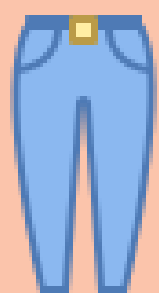


STANDARD OPERATING PROCEDURES (SOP)

Arts and Culture - Creative

Wardrobe

- Makeup artists are required to wear a face shield.
- Production company are encourage to provide one makeup set for each actor/actress to avoid sharing & to prevent the spread of the disease.
- Makeup artists are required to wash their hand or using hand sanitizer before and after grooming of each actor/actress.
- Minor touch up should be done by the actor/actress themselves to minimize physical contact.
- Clothes need to be disinfect & clean before and after usage. It is advisable for the actor/actress to manage their own wardrobe.
- Sharing & re-use of clothes are not allowed to prevent the spread of the disease.

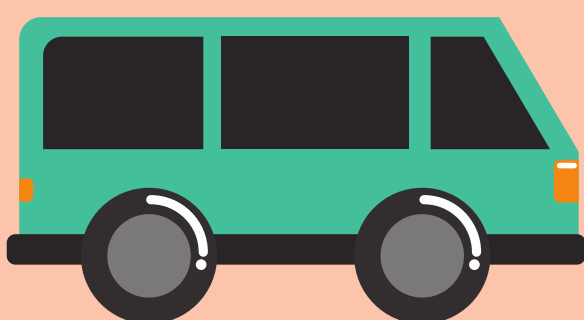


Pre-Production

- The use of praying facilities (*surau*) need to be controlled by observing social distancing.
- Canteen/cafeteria operation are only allowed to operate for preparation of food & drinks and should be readily packed.
- Meal should be serve in individual packs.
- Buffet serving are not allowed.
- Lunch break schedule should be adjusted in stages depending on the time allocated by the company.

Crew's Transportation

- Transportation provided by the company must be clean & disinfect every time before using it.
- To ensure social distancing in the vehicle.



Emergency Response

- Production company need to create **Emergency Response Protocol Committee** for preparation & implementation of procedures in managing emergency case (suspected COVID-19 case).
- Cleaning & disinfecting cost are to be bare by the production company.
- Production company to prepare an alternative accommodation for quarantine purpose & the cost should be bare by the company.



STANDARD OPERATING PROCEDURES (SOP)

Arts and Culture - Dance/Music/Theater/Photo Studio

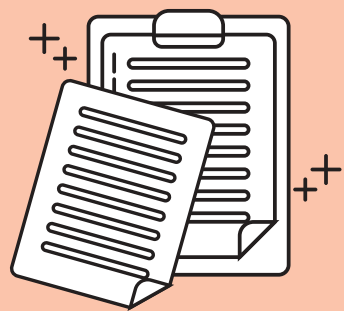
Include

- Dance schools/studios
- Music schools/studios
- Theater schools/studios
- Audio/Visual studios
- Photography studios



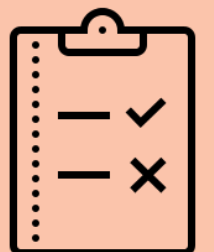
Contact Record

- Keep contact details of participants/students for **at least 6 months** to facilitate contact tracing if necessary.
- The **number of participants/students** are based on the **size of the venue**.



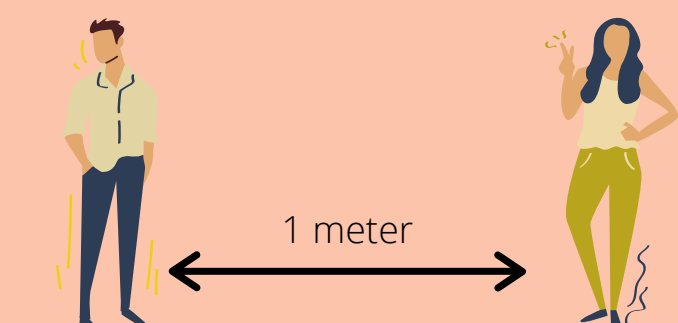
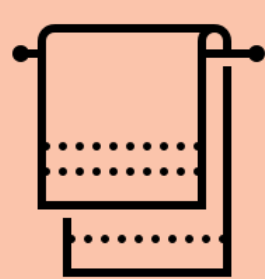
Sanitation & Health Screening

- To **fully sanitize** their premises/building, equipment, props & instruments before & after conducting any activities.
- To conduct **temperature screening** before entering. Individuals with temperature below 37.5 C & healthy only are allowed to enter.
- Individuals **with symptoms** like coughing, sneezing or difficulty in breathing are not allowed to enter. **Elderly** are advisable not to enter the premise at all time.
- Participants/students **below 18 years old**, the operator must seek for their **parent's approval** with valid proof before conducting any activities.



Sharing of Instruments

- To encourage participants/students to bring their own **washcloth/small towel** from home to wipe their sweat rather than touching their face.
- To encourage participants/students to bring & use their own **instruments** (individual instruments like keyboard, violin, guitar, etc.).



Personal Hygiene & Social Distancing

- Participants/students to wear **face mask** all the time.
- Compulsory to use **hand sanitizer**.
- **Social distancing** of 1 meter should be observed before, during & after the session.
- **Gathering are not allowed** and operator need to ensure all participants/students go home after the session.
- To ensure all participants/students **to comply with the SOP** provided all the times.
- **Avoid 3C** (Crowd places, Confine places, Closed conversation)



STANDARD OPERATING PROCEDURES (SOP)

National park - Ecotourism Activities in Totally Protected Areas (TPAs)

Include

- Leisure & adventure activities, nature walk, caving, snorkeling & scuba diving with/without the accompany of park guide.
- Wildlife viewing activities & expedition activity in TPAs & Wildlife Centres

Prohibited Activities

- Nature walk with more than 10 pax per group/per park guide.
- Viewing wildlife with less than 2 meter in distance.
- Nature walk outside designated trails.
- Touching, disturbing or feeding wildlife.
- Swimming activities (in streams, waterfall, pools & lakes).
- Night walk.

The Provision of the National Parks & Nature Reserves Ordinance 1998, & Wildlife Protection Ordinance 1998

- Enforcing the law in controlling the issue of unauthorized entry of visitors to TPAs (without obtaining entrance ticket); to proximate to, disturb, feeding or touching wildlife.
- Recording visitor's demographic profiles at visitor counter to facilitate the process of Search & Rescue in case of emergency situations & to facilitate the visitor contact tracing.

Social Distance & Personal Hygiene

- **Social distance of at least 1 meter** between person, wearing of **face mask**, **body temperature** checking, thoroughly **hand-washing**.
- **Hiking & Caving** - To practice social distancing of 5 to 10 meters apart of each other.

Limiting Visitor Number

- Forest walk with/without the accompany of park guide service:
 1. **Visitors capacity**: 50% of the normal capacity.
 2. **Trekking (leisure)**: maximum of 10 pax per group are allowed to enter at any one time per trail.
 3. **Trekking (adventure)**: minimum of 2 & maximum of 8 people per group are allowed to enter at any one time per trail.
 4. Only **specific forest trails (not exceeding 3-5 hour - walk)** are allowed to access.
 5. **Adventure Caving**: minimum of 2 & maximum of 8 people are allowed to enter at any one time & must be guided.

